3.1.3.1 ELIGIBILITY SCREENING & CONSENT FOR SERVICES

I. PROFILE

Please Block Print Initial contact ☐☐/☐☐/☐☐☐☐

Name: ☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐
First MI Last

Chosen Name: ☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐

Home Address: ☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐

City: ☐☐☐☐☐☐☐☐☐☐☐ State: ☐☐ Zip: ☐☐☐☐☐

County: ☐ Harris ☐ Other: ☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐

May we send you mail to this address? ☐ yes ☐ no

Home Ph: (☐☐☐)☐☐☐-☐☐☐☐

Work Ph: (☐☐☐)☐☐☐-☐☐☐☐ Ext: ☐☐☐

Cell Phone: (☐☐☐)☐☐☐-☐☐☐☐ May we text reminders about appts? ☐ yes ☐ no

The Montrose Center staff will only leave their name and phone number (713.529.0037). If we can leave a more detailed message, it may expedite your assignment to a Therapist. May we leave a private/confidential message? ☐ Home ☐ Cell

Email: ☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐@☐☐☐☐☐

☐☐☐☐☐☐☐☐☐☐☐.☐☐☐

May we email you about appointments? ☐ yes ☐ no May we add you to our e-newsletter list? ☐ yes ☐ no

Social Security #: ☐☐☐/☐☐/☐☐☐☐

Driver's License #: ☐☐☐☐☐☐☐☐☐☐ State: ☐☐

Household Income $☐☐☐,☐☐☐[1] **Other Resources: $**☐☐☐☐☐☐☐☐

Number of people in the household: ________ How many of these are dependent children? _____

What are your **sources** of that income: (check all that apply) ☐ job ☐ private disability ☐ retirement ☐ SSI/SSD[1]
☐ workers comp ☐ parents ☐ unemployment ☐ food stamps ☐ TANF ☐ other: __________________

Date of Birth: ☐☐/☐☐/☐☐☐☐ **Sex at birth:** ☐ Male ☐ Female ☐ Intersex

Gender: ☐ cis-Male ☐ cis-Female ☐ Transgender Female/Feminine ☐ Transgender Male/Masculine
☐ Genderqueer ☐ Pangender ☐ Other: ________________

Pronoun: ☐ He/Him/His ☐ She/Her/Hers ☐ Ze/Hir/Zirs/Hirs ☐ They/Them/Theirs

Orientation: ☐ Asexual ☐ Bisexual ☐ Gay ☐ Gay/Lesbian ☐ Heterosexual/Straight ☐ Lesbian
☐ Pansexual ☐ Queer ☐ Questioning ☐ Don't Know ☐ Other: __________________

Ethnicity (optional - for statistical information only):
Are you of Spanish/Latino(a) origin? ☐ yes ☐ no ☐ Decline to Answer
If yes, ☐ Mexican, Mexican American, Chicano/a ☐ Cuban ☐ Puerto Rican ☐ Other/Multi Hispanic, Latino/a or Spanish origin

Race (optional - for statistical information only):
☐ American Indian or Alaska Native ☐ Asian ☐ Black/African American ☐ Native Hawaiian/PI
☐ White ☐ Other, explain: ______________________ ☐ Decline to Answer
If Asian: ☐ Asian Indian ☐ Chinese ☐ Filipino ☐ Japanese ☐ Korean ☐ Vietnamese ☐ Other/Multi Asian

Mother's First Name & Maiden Last Name: ____________________________ Your City of Birth: ______________

Is this a crisis? ☐ **Yes** ☐ **No**

Are you currently having thoughts of suicide? ☐ Yes ☐ No If yes, please talk to the Eligibility Staff immediately.

Suicidal Ideation Attributes Scale (SIDAS)

1. In the past month, how often have you had thoughts about suicide?
   0☐ 1☐ 2☐ 3☐ 4☐ 5☐ 6☐ 7☐ 8☐ 9☐ 10☐
   Never ... Always
2. In the past month, how much control have you had over these thoughts?
   0☐ 1☐ 2☐ 3☐ 4☐ 5☐ 6☐ 7☐ 8☐ 9☐ 10☐
   No control/ do not control ... Full control
3. In the past month, how close have you come to making a suicide attempt?
   0☐ 1☐ 2☐ 3☐ 4☐ 5☐ 6☐ 7☐ 8☐ 9☐ 10☐
   Not at all close ... Have made an attempt
4. In the past month, to what extent have you felt tormented by thoughts about suicide?
   0☐ 1☐ 2☐ 3☐ 4☐ 5☐ 6☐ 7☐ 8☐ 9☐ 10☐
   Not at all ... Extremely
5. In the past month, how much have thoughts about suicide interfered with your ability to carry out daily activities, such as work, household tasks or social activities?
   0☐ 1☐ 2☐ 3☐ 4☐ 5☐ 6☐ 7☐ 8☐ 9☐ 10☐
   Not at all ... Extremely

Have you decided on a method to kill yourself? ☐ YES ☐ NO

Spijker, B. A., Batterham, P. J., Calear, A. L., Farrer, L., Christensen, H., Reynolds, J., & Kerkhof, A. J. (2014). The Suicidal Ideation Attributes Scale (SIDAS): Community-Based Validation Study of a New Scale for the Measurement of Suicidal Ideation. Suicide and Life-Threatening Behavior,44(4), 408-419. doi:10.1111/sltb.1208

Have you had a history of: Alcohol problems ☐ Y ☐ N Drug problems ☐ Y ☐ N How long ago? _________

How did you hear about the Montrose Center? ____

Are you a **U.S. citizen**? ☐ yes ☐ no
If no, do you have an ID? ☐ yes ☐ no Green card? ☐ yes ☐ no Visa? ☐ yes ☐ no

Are you a **veteran**[2]? ☐ Vet honorable discharge ☐ not a vet ☐ active duty ☐ vet other than honorable discharge

Are you a spouse/partner, child, or dependent family member of a veteran/active duty military? ☐ yes ☐ no

Marital status (for insurance purposes): ☐ legally married ☐ domestic partnership ☐ single

Are you currently a student? ☐ yes ☐ no Are you under your parent's insurance? ☐ yes ☐ no

Do you have[3] (check all that apply): ☐ no **health insurance** ☐ Medicaid[4] ☐ Tricare/Champus/VA
☐ private w/o substance abuse coverage ☐ Medicare ☐ HHS Discount (formerly Gold Card) ☐ CHIPS
☐ private with substance abuse coverage ☐ TANF ☐ DARS ☐ EAP[5] benefits through work
If none, will you be eligible in the next 6 months for: ☐ health insurance ☐ Medicaid ☐ Medicare

Have you applied for: ☐ SSI ☐ SSD ☐ disability insurance Explain: ________________________

Do you have multiple insurances? ☐ yes ☐ no If yes, please give both cards to the Eligibility Staff
Have you alerted each carrier about the other so that they may coordinate your benefits? ☐ yes ☐ no

Comments: ____

[3] complete the top portion §19.3.4 and submit to Program Secretary for insurance verification [4] Please double check for secondary insurance
[5] client must request benefits from employer and receive an authorization before we can bill.

Where do you **live**: ☐ 1 private residence/independent ☐ 2 dependent in family home ☐ 3 homeless/street
☐ 4 shelter ☐ 5 jail/correctional facility ☐ 6 house ☐ 7 supportive housing ☐ 8 group home
☐ 9 crisis residence ☐ 10 foster home ☐ 11 hospital ☐ 12 children's residential treatment facility
☐ 13 residential care/nursing home/assisted living ☐ 14 institutional setting (psychiatric/medical)
☐ 15 intermediate care ☐ 16 treatment/rehab center ☐ 17 other, explain ______________________________
For how long? ___________________

Have you been in a "**controlled environment**" in the past 3 years? ☐ yes ☐ no If yes, what type: ☐ jail
☐ alcohol/drug treatment ☐ medical treatment ☐ psychiatric treatment ☐ other: _________________

Employment status[1]: ☐ unemployed, not sought in past 30 days ☐ unemployed, sought in past 30 days
☐ unemployed, secured a position ☐ PT (<35 hrs/wk) ☐ FT (>35 hrs/wk) ☐ not in labor force

Smoking status: ☐ 0 Never smoker ☐ 1 Former smoker ☐ 2 Light tobacco smoker ☐ 3 Current, some days smoker
☐ 4 Current, every day smoker ☐ 5 Heavy tobacco smoker ☐ 6 Unknown if ever smoked
☐ 7 Smoker, current status unknown

Primary Spoken Language: ☐ English ☐ Spanish ☐ ASL ☐ Other: _____________________
Primary Reading/Written Language: ☐ English ☐ Spanish ☐ ASL ☐ none ☐ Other: _____________

Have you been tested for **HIV**? ☐ yes ☐ no Have you been diagnosed with HIV? ☐ yes ☐ no

Do you have any **physical challenges or special needs**? (check all that apply)
☐ mobility ☐ hearing ☐ sight ☐ speech ☐ reading ☐ learning ☐ other: _________________

Do you have any physical challenges for which **personal care assistance** is needed while here? ☐ yes ☐ no
If yes, what assistance is needed? ____

Community resources: Are you receiving services from any other agencies? ☐ yes ☐ no
If yes, where: ____

I am seeking the following services (check all that apply)**:**
☐ counseling ☐ case management ☐ substance use disorder treatment ☐ CPCDMS registration
☐ HOPWA ☐ domestic violence ☐ sexual assault ☐ hate crime ☐ human trafficking

Reason for seeking services: ____

____

____

Do you have any family members or close friends you want to include in your treatment? If so, list their name here.

____

Are you court mandated for substance use treatment? ☐ yes ☐ no

Is the situation for which you seek help related to a **crime**? ☐ yes ☐ no If yes, how long ago was the crime? _____
If yes, did you report the crime to the police? ☐ yes ☐ no If yes, within 72 hours? ☐ yes ☐ no
If yes, you may be eligible for Crime Victim's Compensation to pay for counseling services if: you do not have insurance, the crime was against you within the last year & you reported it within 72 hours. The Center can help you process your forms & receive direct payment from them.

Are you looking for Batterers' Intervention & Prevention Program (BIPP)? ☐ yes ☐ no
Have you ever been convicted of a domestic violence charge ☐ yes ☐ no
Have you ever been convicted of a sexual offense? ☐ yes ☐ no Are you looking for court ordered sex offender treatment? ☐ yes ☐ no

Do you have a preference for specific characteristics in a Therapist/Case Manager? ☐ yes ☐ no

If yes, please explain: ____

Please indicate the day(s) and time(s) you are available for appointments.

	Mon	Tue	Wed	Thu	Fri	Sat*
8:00 to 11:00 am	☐	☐	☐	☐	☐	☐
11:00 am to 1:00 pm	☐	☐	☐	☐	☐	☐
1:00 pm to 3:00 pm	☐	☐	☐	☐	☐	☐
3:00 pm to 5:00 pm	☐	☐	☐	☐	☐	☐
5:00 pm to 7:00 pm*	☐	☐	☐	☐	☐	

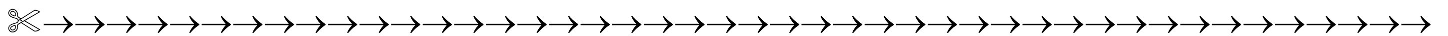
*____ I understand evening and Saturday appointments are extremely limited and may experience an extended wait time or require assignment to see an out-of-network therapist at the full fee.

*____ I understand if my availability is limited to evening/weekend I will be assigned to next available therapist without regard to any specific characteristics listed above.

____ In the event that there is a wait list for entrance into Individual or Couples counseling, I agree to forego the use of my insurance and be assigned to the next available therapist for a rate of $50/individual therapy session / $30/couples therapy session [per person] **or** my sliding scale fee (found on form 3.1.3.2 or 3.1.3.2.1) whichever is higher.

Would you prefer to: ☐ be assigned the next available Therapist/Case Manager or ☐ wait for your preference

I am willing to wait ______ day(s) for my demographic characteristic preferences before being assigned to the next available Therapist.



Keeping your credit card on file will allow us to automatically charge for no shows and credit your card when insurance pays a higher percent of the fee than we estimated.
Your card information will be kept locked in the bookkeeper's office.

Name on the Card: ____

Card type: ☐ MasterCard ☐ VISA

Card number: ☐☐☐☐-☐☐☐☐-☐☐☐☐-☐☐☐☐ Expiration Date: ☐☐/☐☐

Security Code: ☐☐☐

I authorize the Montrose Center to charge my credit card for any sessions not canceled 24 hours before the scheduled date and time.

____ _____/_____/_____
Card Holder's Signature Date

Please have the client initial this if they do not want the Center to bill their insurance:

_____I have insurance but am requesting that the Center not bill it. I understand that I will be charged the full fee if $120 for individual sessions, $60.00 for my part of a family session, and $70.00 for my part of a group session.

_____ Intake indicates a crisis situation. **When checked, contact required within 24 hours of intake.**

[1] ___ income ≤ **100%** of the Federal Income Poverty Level (FIPL) & client is disabled – CM assess eligibility for MCD
___ income ≤ **100%** of FIPL & no felony drug offenses – CM assess for food stamps (SNAP)
___ income ≤ **200%** of FIPL & MCR – CM assess for eligibility for MCD to cover MCR premiums
___ ≤ **200%** & minor children – CM assess for TANF
[2] ___ ask about TRICARE benefits

Recorded by: ________________________________ ( ) Mission ( ) G/L ( ) Intake Fee Paid: Y N Grant

_____ Sent to Insurance Verification ____/____/____ _____ Sent to Assignment ____/____/____

Compliance: Verify that the appropriate forms are in the file and that the income and insurance information on this form matches the Intake Part I pages 5 & 6 and the proof of income. Initial the appropriate boxes. Eligibility Associate: Initial & date when client is entered into the computer.

All clients		HP/RWCD clients only		AAA - age 60+ & Harris Co resident
CMS-1500 Y N N/A Insurance card Y N N/A Ins Provider	ID Y N Income Y N If no, affidavit §2.4.1 Y[6] N	CPCDMS releases §2.5.3 Y N §2.5.4 Y N CPCDMS registration Y N Health proof (valid) Y N If no, MD rel §18.1.3.9 Y N	If not registered in CPCDMS: Residency Y N If no, affidavit §2.4.7 Y[6] N [6] give supporters statement & checklist	Intake §10.3.4; Client Rights §10.3.5 Y N

NOTE: For walk-ins, please fill out client information section as well as consent for services

Intake Therapist - complete & obtain client signatures	Consent §3.1.3.2	Intake §3.2.3	Emergency Med §11.2.9	PHQ-9 §13.3.3; GAD7 §13.3.7	AAA PHQ-2 & AUDIT §10.3.8
	Y N	Y N	Y N	Y N	Y N

3.1.3.1.1 SUBSTANCE USE SCREENING

Client Name: ____ Date: ___/___/___

Please answer the following questions as honestly and accurately as possible. This information is used for screening for the IOP (Intensive Outpatient) and other services at the Montrose Center. Please be advised that many factors go into whether someone is eligible for IOP, so completion of this screening and eligibility does not guarantee admittance into IOP or services at the Montrose Center. This information provided will be kept confidential and placed in your client file.

Who or what agency referred you to the Center? ____

Public Health Risks

Human Immunodeficiency Virus (HIV)

Have you had any unsafe exposure to anyone that might have HIV infections in the last 6 months? ☐Yes ☐No

Have you used needles to inject drugs:
- within the past two years? ☐Yes ☐No
- at any time within the past 20 years? ☐Yes ☐No

Have you shared injecting equipment:
- within the past two years? ☐Yes ☐No
- at any time within the past 20 years? ☐Yes ☐No

Have you had unprotected sex (vaginal/oral/anal penetration) without condoms or latex barrier with person(s) whose HIV status is unknown:
- more than 10 times within the past two years? ☐Yes ☐No
- at any time within the past 20 years? ☐Yes ☐No

Have you had unprotected sex with someone known to inject drugs:
- within the past two years? ☐Yes ☐No
- at any time within the past 20 years? ☐Yes ☐No

Sexually Transmitted Infections (STIs)

Have you had any unsafe exposure to anyone that might have STDs in the last 3 months? ☐Yes ☐No

Have you had any unsafe exposure to anyone that might have Hepatitis in the last month? ☐Yes ☐No

Have you had unprotected sex (vaginal/oral/anal penetration) without condoms or latex barrier with person(s) whose sexual history is unknown:
- within the past one month? ☐Yes ☐No
- within the past 6 months? ☐Yes ☐No

Tuberculosis (TB)

Have you been exposed to anyone that may have had TB in the last 3 months? ☐Yes ☐No

Have you had a persistent cough (longer than 3 months) for which you have not seen a physician? ☐Yes ☐No

Have you been tested (screened for TB) within the past year? ☐Yes ☐No

Mental Health

Have you ever:
- been depressed for weeks at a time? ☐Yes ☐No
- lost interest or pleasure in most activities? ☐Yes ☐No
- had trouble concentrating / making decisions? ☐Yes ☐No
- felt like giving up because you feel things are not going to get better? ☐Yes ☐No

Have you ever had a period of time:
- when you were full of energy and ideas came rapidly? ☐Yes ☐No
- when you talked nearly non-stop? ☐Yes ☐No
- when you moved quickly from one activity to another? ☐Yes ☐No
- when you needed little sleep? ☐Yes ☐No
- when you believed you could do almost anything? ☐Yes ☐No

Have you ever heard voices no one else could hear or seen objects/things others could not see? ☐Yes ☐No

Client Name: ______________________________

Have you ever felt that people had something against you or tried to influence your thoughts? ☐Yes ☐No

Have you been experiencing any unusual things that others might not understand,or that would be hard to describe to other people? ☐Yes ☐No

Have you:

- thought of harming yourself or killing yourself in the last month? ☐Yes ☐No
- ever thought of harming yourself or killing yourself? ☐Yes ☐No
- ever attempted to harm/kill yourself? ☐Yes ☐No
- had intense violent feelings about hurting another person? ☐Yes ☐No

If *yes* to any of the above four (4) questions, when? ______________________________

Opioid Overdose Risk

In the last 30 days, have you been released from a controlled environment such as residential SUD treatment program, jail, or prison? ☐Yes ☐No

If *yes,* in the year before you entered the controlled environment did you use opioids? ☐Yes ☐No

Are you currently or have you ever been prescribed any of the following medications? ☐Yes ☐No

☐ Naltrexone ☐ methadone ☐ buprenorphine

If *yes*, have you recently stopped prescription use of any of the above? ☐Yes ☐No

Have you used opioids intravenously? ☐Yes ☐No

Have you experienced a non-fatal overdose? ☐Yes ☐No

If *yes*, have you ever been administered naloxone/Narcan? ☐Yes ☐No

Do you and/or your friends/family have access to naloxone/Narcan to reverse an overdose? ☐Yes ☐No

Do you have children in foster care? ☐Yes ☐No

General Substance Use

In the past 12 months:

Have you ever gotten sick or had withdrawal if you quit drinking or missed taking a drug? ☐Yes ☐No

Have you used larger amounts of alcohol/drugs or used them for a longer time that intended? ☐Yes ☐No

Have you tried to cut down on alcohol or drugs and were unable to do it? ☐Yes ☐No

Have you spent a lot of time getting alcohol/drugs, using them, or recovering from their use? ☐Yes ☐No

Have you ever gotten so high or sick from alcohol or drugs that it:

- kept you from doing work, going to school, or caring for children? ☐Yes ☐No
- caused an accident or became a danger to you or others? ☐Yes ☐No
- caused physical health or medical problems? ☐Yes ☐No

Have you spent less time at work, school, or with friends so that you could drink or use drugs? ☐Yes ☐No

Has your use of alcohol or drugs caused:

- emotional or psychological problems? ☐Yes ☐No
- problems with family, friends, work or police? ☐Yes ☐No

Have you increased the amount of alcohol or drugs taken to get the same effect as before? ☐Yes ☐No

Have you continued drinking or taking a drug to avoid withdrawal or to keep from getting sick? ☐Yes ☐No

Please give this form back to the Eligibility Associate after completing. Substance use Thank you!

Please complete for each substance used throughout your lifetime. Leave row blank if never used.	**Route** (oral, smoked, inhaled, injected, etc.)	**Total # Years Used**	**# times Used Last 30 Days**	**# times Used Last 7 Days**	**Age at First Use**
ALCOHOL & RELATED					
Beer / wine / liquor / mixed drinks / shots					
Naltrexone, *Vivitrol, Revia*					
STIMULANTS					
Methamphetamine, *meth, Tina, crystal, ice*					
Cocaine, *coke, crack*					
Amphetamine, *Adderall*					
Synthetic stimulants, *bath salts*					
Dextroamphetamine, *dexedrine*					
Benzedrine, diet pills					
Pseudoephedrine, *Sudafed*					
CANNABIS/ CANNABINOIDS					
Marijuana, *weed, pot, blunt*					
THC (oil, pills)					
Hashish, *hash*					
Synthetic cannabinoids, *kush, K2, spice*					
HALLUCINOGENS/ ANESTHETICS					
MDMA, *X, molly, ecstacy*					
Ketamine, *K, special K*					
GHB, *G*					
LSD, *acid*					
PCP, *angel dust, wets*					
Psilocybin mushrooms					
Mescaline / Peyote					
Dextromethorphan, *DXM*					
OPIATES/ OPIOIDS					
Heroin, *smack, tar, H*					
Oxycodone, *Oxycontin, oxy*					
Hydrocodone, *Vicodin*					
Morphine or similar (Demerol, Dilaudid)					
Synthetic opioids, *tramadol, fentanyl*					
Methadone					
Buprenorphine / nalaxone, *Suboxone, Buprenex*					
Kratom					
INHALANTS					
Alkyl/amyl nitrites, *poppers*					
Ethyl chloride / aerosols					
Solvents (glue, paint, markers, thinners)					
Nitrous oxide, gas, *whippets*					
SEDATIVES/ HYPNOTICS					
Alprazolam, *Xanax, bars*					
Lorazepam, *Ativan*					
Clonazepam, *Klonopin* / Clonazolam					
Barbituates (phenobarbital, pentobarbital)					
Methoqualone, *quaaludes*					
OTHER (specify):					

Substance **used the most**, or most problematic:	**Second** most-used substance:	**Third** most-used substance:
Date Last Used: / /	**Date Last Used:** / /	**Date Last Used:** / /

3.1.3.2 CONSENT FOR SERVICES FORM FULL FEE

I have read the statement of client rights and responsibilities and have answered all questions to the best of my ability. I am requesting services from the Montrose Center. I understand the Montrose Center strives to make mental health care affordable and accessible and will explore insurance and grant options if I am willing to provide the necessary eligibility paperwork including ID, insurance card, proof of income, proof of residence and proof of HIV status (if applicable). I further understand that if I do not provide proof of income, I will not be screened for a grant subsidy or be eligible for the sliding fee scale.

Optional Telehealth:

____ I understand that my therapist/psychiatrist/case manager (provider) may offer a telehealth session for therapy, case management or medication management using Doxy.me as long as my insurance (or applicable grant funding) allows. My provider has explained to me how the Doxy.me video conferencing technology will be used and that I will not be in the same room as my provider. I understand there are potential risks to this technology, including interruptions, unauthorized access and technical difficulties. I understand that my provider or I can discontinue the telehealth session if it is felt that the Doxy.me videoconferencing connections are not adequate for the situation. I understand that if other staff are present during the session other than my provider, they will maintain confidentiality of the information obtained. I further understand that I will be informed of their presence in the session and I will have the right to request the following: 1) omit specific details of my psychosocial and medical history that are personally sensitive to me; (2) ask the other person to leave the telehealth room: and or (3) terminate the session at any time. I have had the alternatives to telehealth explained to me, and in choosing to participate in a Doxy.me telehealth. I have had a direct conversation with my provider, during which I had the opportunity to ask questions in regard to this procedure. My questions have been answered and the risks, benefits and any practical alternatives have been discussed with me in a language in which I understand. By signing this form, I certify: 1) That I have read or had this form read and/or had this form explained to me 2) That I fully understand its contents including the risks and benefits of the session(s). 3) That I have been given ample opportunity to ask questions and that any questions have been answered to my satisfaction.

____ **I plan to use Medicare or third party insurance and I am unable or unwilling to provide proof of income less than 725% [6] to demonstrate financial hardship.** [6]$88,015 for a household of 1- FY18

Please initial all boxes

____ **I understand I am responsible for the following fees:** intake - $150.00; individual session fee - $120.00; couple/family session - $60.00 per person, maximum - $120.00; group fee - $50.00; and Intensive Outpatient Substance Abuse Treatment - $200/day. The fee contracted by my insurance company may be discounted from these rates which will be explained in the Explanation of Benefits (EOB) I receive from my insurance company.

____ If my insurance is out of network, I understand I will be required to pay the full fee and Montrose Center will submit claims to my insurance carrier as a courtesy to me. I am responsible for understanding my out-of-network coverage.

____ I understand if my insurance changes my fees may change too.

____ If I am using insurance benefits, I understand I may have a deductible to meet before I am eligible to pay my copay and will be charged the fee contracted (or out-of-network fee) by my insurance company for services until the Explanation of Benefits is received informing our Benefits Specialist that the deductibles have been met.

____ I understand fees can be paid by cash, check, MasterCard or VISA. They cannot be paid with Discover, AMEX or any other credit card unless done through the Center's website and Paypal http://www.montrosecenter.org/hub/donate-online-2/give-now/.

____ I understand that payment is due at the time services are rendered.

____ I understand a $25.00 fee will be assessed on each returned check and VISA/MasterCard charge.

____ **I agree to pay the full rate for an individual or family session not cancelled at least 24 hours ahead of time. This may be higher than the rate contracted by my insurance company since no shows are not allowed to be billed to insurance.**

. ____ If there is a credit card on file, I agree that the Center may automatically charge the full rate for no showed appointments regardless of circumstance.

____ If there is not a credit card on file, I will remit payment for my no show appointment prior to any additional service being provided - I may do so over the phone with a credit card or pay in person with cash, credit card or check.

Please initial all of the next 5 items

____ I will update my insurance information prior to receiving any additional services after a change and recognize failure to do so may result in lapse in coverage during which I am solely responsible for the full cost of any services provided and how my insurance will reimburse me.

____ I have had the fees specified above explained to me and I agree to accept services at this fee.

____ I authorize the release of any medical or other information necessary to process any grant, insurance, Medicaid or Medicare claims. I assign payment of insurance and government benefits (Medicaid or Medicare) to be paid to the Montrose Center for behavioral health services provided by the Montrose Center staff.

____ I understand that the Montrose Center was founded to serve the Lesbian, Gay, Bisexual, and Transgender community.

____ In the interest of providing quality care, the Montrose Center uses a team approach in treatment/case management including consultation among staff members, departments and volunteers. Please be aware that this can include reports of substance use. If you are aware of a conflict of interest based on a prior or current relationship with any Montrose Center staff member or volunteer, please report it to your intake or individual Therapist. Conflicts will be resolved on a case-by-case basis with the primary goal of the resolution being the best interest of you and the therapeutic relationship. Options for resolution include setting boundaries, reassignment to a different Therapist or Case Manager, or referral to another agency or private practitioner. I understand that there are limits to confidentiality and that they are outlined in the Client Handbook.

I certify that all of the information provided above is correct. I understand and have received an explanation of and copy of the Client Handbook containing the program rules, description of services, treatment process, regulations, client rights, HIPAA Privacy Act Notice, CM1500 claim form disclosure and grievance procedures, HIV, Hepatitis, sexually transmitted diseases, tobacco and TB education. After being fully informed of all of the above, I voluntarily consent to receive treatment and/or case management services from the Center. I further agree to give the Center staff permission to verify my Medicaid/Medicare enrollment monthly. I further agree that if I bring someone into my counseling or case management session that I am consenting to them having

information that is discussed in that session. I understand that this consent does not extend outside of the session unless I have signed an additional specific release allowing them to do so.

X____________________________ ____/____/____
Client's Signature Date

____
Parent, Guardian, or Authorized Representative's Signature [7]

[7] Therapist/Case Manager, obtain proof of guardianship for the client record

3.1.3.2.1 CONSENT FOR SERVICES FORM SLIDING SCALE/GRANT

I have read the statement of client rights and responsibilities and have answered all questions to the best of my ability. I am requesting services from the Montrose Center. I understand the Montrose Center strives to make mental health care affordable and accessible and will explore insurance and grant options if I am willing to provide the necessary eligibility paperwork including ID, insurance card, proof of income, proof of residence and proof of HIV status (if applicable). I further understand that if I do not provide proof of income, I will not be screened for a grant subsidy.

Optional Telehealth:

____ I understand that my therapist/psychiatrist/case manager (provider) may offer a telehealth session for therapy, case management or medication management using Doxy.me as long as my insurance (or applicable grant funding) allows. My provider has explained to me how the Doxy.me video conferencing technology will be used and that I will not be in the same room as my provider. I understand there are potential risks to this technology, including interruptions, unauthorized access and technical difficulties. I understand that my provider or I can discontinue the telehealth session if it is felt that the Doxy.me videoconferencing connections are not adequate for the situation. I understand that if other staff are present during the session other than my provider, they will maintain confidentiality of the information obtained. I further understand that I will be informed of their presence in the session and I will have the right to request the following: 1) omit specific details of my psychosocial and medical history that are personally sensitive to me; (2) ask the other person to leave the telehealth room: and or (3) terminate the session at any time. I have had the alternatives to telehealth explained to me, and in choosing to participate in a Doxy.me telehealth. I have had a direct conversation with my provider, during which I had the opportunity to ask questions in regard to this procedure. My questions have been answered and the risks, benefits and any practical alternatives have been discussed with me in a language in which I understand. By signing this form, I certify: 1) That I have read or had this form read and/or had this form explained to me 2) That I fully understand its contents including the risks and benefits of the session(s). 3) That I have been given ample opportunity to ask questions and that any questions have been answered to my satisfaction.

____ **I am interested in paying a sliding fee based on my income below 725%[6] of the Federal Poverty Level and/or being assessed for grant subsidies for which I may be eligible.** [6]$88,015 for a household of 1- FY18

Please initial all boxes

____ I give my permission for the Montrose Center to verify if I am enrolled under Medicaid and if so, precertify my sessions.

____ I recognize grants are payers of last resort and that I must provide my Medicare, Medicaid and third party insurance information to be billed first.

____ The Montrose Center's fee for intake is $150.00. However, if I am providing an insurance card, proof of income less than 725% of the poverty level or eligible for a grant subsidy ***then I understand my portion of the intake fee is the insurance copay and/or allowable or the sliding scale for intake assessment, whichever is lower***. Certain grant subsidies may cover the cost of intake in its entirety.

____ If I provide an insurance card and proof of income less than 725% of the poverty level or request a grant subsidy then I understand my portion of the individual, family, group or IOP fee is the insurance copay or my sliding fee based on my household income, whichever is lower.

____ **I understand that the full fee (before sliding scale, grant subsidies or insurance company contracted rates are assessed) is:** individual session - $120.00; couple/family session - $60.00 per person, maximum - $120.00; group - $50.00; and Intensive Outpatient (IOP) Substance Abuse

Treatment - $200/day. The fee contracted by my insurance company may be discounted from these rates which will be explained in the Explanation of Benefits (EOB) I receive from my insurance company.

____ If my insurance is out of network, I understand I will be required to pay the full fee and Montrose Center will submit claims to my insurance carrier as a courtesy to me. I am responsible for understanding my out-of-network coverage **and how my insurance will reimburse me**.

____ If I use insurance benefits, I understand I may have a deductible to meet before I am eligible to pay my copay and will be charged the full allowable rate (or my sliding fee if I am providing proof of income below 725% poverty) for services until the Explanation of Benefits is received informing our Benefits Specialist deductible have been met.

____ I understand fees can be paid by cash, check, MasterCard/VISA. They cannot be paid with Discover, AMEX or any other credit card unless done through the Center's website and Paypal http://www.montrosecenter.org/hub/donate-online-2/give-now/. Fees may be subsidized by grant funds if eligibility criteria are met. I understand that payment is due at the time services are rendered.

____ I understand a $25.00 fee will be assessed on each returned check and VISA/MasterCard charge.

Please initial all of the next 7 items

____ I will update my insurance information prior to receiving any additional services after a change and recognize failure to do so may result in lapse in coverage during which I am solely responsible for the full cost of any services provided.

____ **Unless I have Medicaid, I agree to pay the sliding scale rate for an individual or family session not cancelled at least 24 hours ahead of time. This may be higher than the rate contracted by my insurance company since no shows are not allowed to be billed to insurance.**

Please initial 1 of the next 2 items

____ If there is a credit card on file, I agree that the Center may automatically charge the full rate for no showed appointments regardless of circumstance.

____ If there is not a credit card on file, I will remit payment for my no show appointment prior to any additional service being provided - I may do so over the phone with a credit card or pay in person with cash, credit card or check.

____ I have met with an eligibility staff person and provided the necessary eligibility documents to determine that I am responsible for the following sliding fees based on my household income less than 725% poverty:

Intake ____, Individual ____, Family (per person) ____, Group ____,

IOP Substance use disorder treatment group ____, Crisis Intervention _____.

____ I understand if my income, grant eligibility or insurance changes my fees may change too.

____ I have had the fees specified above explained to me and I agree to accept services at this fee.

____ I authorize the release of any medical or other information necessary to process any grant, insurance, Medicaid or Medicare claims. I assign payment of insurance and government benefits (Medicaid or Medicare) to be paid to the Montrose Center for behavioral health services provided by the Montrose Center staff.

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X____________________________ ____/____/____ ____

Client's Signature Date Parent, Guardian, or Authorized Representative's Signature [7]

[7] Therapist/Case Manager, obtain proof of guardianship for the client record